



European Communication Research & Education Association

*Interpersonal Communication &  
Social Interaction Section Conference,  
Belfast, 7-9 September, 2011*

**CONFERENCE PROGRAMME**

## **WELCOME!**

On behalf of the Conference Organising Committee we would like to warmly welcome you to the European Communication Research & Education Association *Interpersonal Communication and Social Interaction* Section Belfast Conference.

This is the second ICSI Conference and it has been a privilege to act as hosts for this important event. This biennial Conference enables academics in the field of interpersonal communication and social interaction to come together for an intensive three-day period to exchange ideas, learn about one another's research, and develop, maintain and further our networks. The Conference provides members with valuable professional development opportunities, and a forum in which to discover the latest trends in interpersonal communication and social interaction research and pedagogy. The Conference also provides an important occasion for recognising the achievements and contributions of members in the field.

The Belfast Conference is a truly international event. It has attracted wide interest, with 144 paper submissions being received from a total of 32 different countries spanning all 5 continents. In total, 86 papers were accepted. In addition, 19 Poster presentations were accepted. As can be seen from the Programme these represent and reflect a very wide spectrum of topics within the ICSI domain.

The Conference would not have been possible without the support and sponsorship of a range of individuals and bodies, as detailed on the following pages, and we would like to formally acknowledge and thank them for their contributions.

We hope that you enjoy both the academic and social aspects of the Conference and that you benefit from sharing with fellow scholars in the ICSI field.

**Professor Owen Hargie and Dr Pauline Irving**  
**Co-Chairs of the Conference Organising Committee**

## **CONFERENCE ORGANISATION**

### **CONFERENCE HOSTS**

**School of Communication, University of Ulster**

### **CONFERENCE ORGANISING COMMITTEE**

**Professor Owen Hargie**

**Dr Pauline Irving**

**Dr Karyn Stapleton**

**Dr Susan Hogben**

**Kerry-Ann Porter**

**Jill Hendron**

**Ashley Meehan**

**Sarah Stevenson**

**Michele Gardiner**

### **SPONSORS**

**Strategic Research Fund, University of Ulster**

**Institute for Research in Social Sciences, University of Ulster**

**School of Communication, University of Ulster**

**Psychology Press**

### **DIVA SUPPORT TEAM**

**Dr Fred Morrison**

**Ashley McConnell**

### **TECHNICAL SUPPORT**

**Alastair Gilmore**

**Trevor Craig**

**Joe O'Neill**

**David Barr**

**Billy Brownlee**

**Philip Burch**

**Paul Notman**

# Wednesday 7<sup>th</sup> September, 2011

## PRE-CONFERENCE

**14.00 – 17.00 Registration, Wellington Park Hotel, Belfast**

**17.00 – 19.00 Drinks Reception and Get-together**

## **ADDITIONAL REGISTRATION:**

**8.30 – 17.00 Thursday 8 September**

**8.30 – 10.00 Friday 9 September**

# Thursday 8<sup>th</sup> September, 2011

## Outline Programme

8.45 - 9.00	Welcome and introduction
9.00 - 10.00	<b>Keynote Speaker</b> Professor Peter Schulz <i>Social Interaction in the Health Context</i>
10.00 - 10.30	Coffee and Poster Sessions
10.30 - 13.00	Parallel Sessions 1-3
13.00 - 14.00	Lunch YCREA workshop
14.00 - 15.40	Parallel Sessions 1-3
15.40 – 15.55	Coffee
15.55 – 17.35	Parallel Sessions 1-3
18.15	Belfast City Hall - guided tour
19.00	Drinks reception, Belfast City Hall
19.45	Gala Dinner, Belfast City Hall

# Friday 9<sup>th</sup> September

## Outline Programme

9.00 - 10.00	Keynote Speaker Professor Monica Whitty <i>Computer mediated Communication: an Analysis of Online Dating</i>
10.00 - 10.30	Coffee and Poster Sessions
10.30 - 13.00	Parallel Sessions 1-3
13.00 - 14.00	Lunch and Poster Sessions
14.00 - 15.40	Parallel Sessions 1-3
15.40 – 15.55	Coffee
15.55 – 17.35	Parallel Sessions 1-3
18.00	Conference Conclusion

## **FULL ACADEMIC PROGRAMME**

**THURSDAY 8<sup>TH</sup> SEPTEMBER, 2011**

Conference Opening Address: Professor Owen Hargie

Keynote Speaker: Introduction by Jill Hendron

Keynote Address: Professor Peter Schulz  
*Social Interaction in the Health Context*

### **PRESENTATIONS**

Andrea Schöpf  
Humour as a communication strategy in healthcare provider-patient communication and the influence of professional roles on its use and perception

Arthur Dubowicz  
Insomnia: research on family support

Maggie Long  
The helping process for people who self-harm – preliminary findings

Tom Janisse  
Experience of connection: practices of the highest performing physicians by “art of medicine” patient survey

Marjanna Artkoski  
What has culture to do with doctor’s delivery of bad news?

Amanda Lower and Maria Elena Placencia  
Doing sociability on Facebook: The case of complimenting behaviour

Riitta Vanhatalo  
Network communication and equality between network members

Hanna Kinnunen  
The dimensions of instrumentality and interpersonality in journalists’ workplace relationships

Jeanne Strunck and Lise-Lotte Holmgreen

The Danish management job ad: advertising for the competent manager or promoting masculine values?

Luz Alma Rodriguez-Tsuda

Language use in a multilingual workplace: conflict and negotiation

Hamish McLean and Mary Power

When minutes count: building trust between emergency managers and the media

Sarah Bro Pedersen

Communication and human errors in emergency settings: Distributed interaction and cognition in medical teams

YECREA - Young Scholars Network Workshop on "*How to Publish in the Social Sciences*"  
*Discussants: Dr Jacqueline Reilly and Professor John Wilson*

Teemu Kauppi

School teachers bullied by their students: How teachers attribute their experiences

Anne Savolainen

Managers as targets of workplace bullying: attributions and coping strategies

Sanna Karhunen

School bullying as hurtful communication among peers

Corinne Seals-Mykytka

The role of classroom and peer group interaction in multilingual identity development amongst elementary school children

Ramona Kaiser, Vassilis Sevdalis & Peter E. Keller

Detection of social cues in the biological motion of dancers

Anna Polonska

On the structure and use of compliments in dramatic discourse

Daniel Mansson

The development of a measure to assess grandparents' expressions of affection for their young adult grandchildren

Tuula Riitta Välikoski and Nina Lindberg

Privacy management and listening in cell phone conversations among Finnish university students. Is there any features of speech culture in general?

Mathias Weber and Marc Ziegele

Functions of collective media use among adolescents

Berna Hendricks

Comparing effectiveness of ELF and receptive multilingualism in oral interactions between Dutch and German native speakers

Lotta Kokkonen

Interpersonal relationships between immigrants and their teachers

Rosangela Borges and Patricia Contreiras

Debate of the Voluntary Interruption of the Pregnancy in the Portuguese Parliament: the media visibility of the strategies of the female deputies during the Guterrismo period

Mireia Fernández-Ardèvol and Lidia Arroyo Prieto

The elderly and missed calls: who, when, how and why? An exploratory approach

Caroline Graham and Mary Power

Motivations for acquaintance surveillance and responses to marketing by passive Facebook users

Marja-Leena Hyvärinen

Discipline-specific communication education in pharmacy

Anne Moorhead, Diane Hazlett, Laura Harrison and Gillian Killiner

Online interpersonal relationships in accessing health information from social media tools

Aida Premilovac

Unsaid, habitual and hypothetical speech in therapeutic discourse

## FRIDAY 9<sup>TH</sup> SEPTEMBER, 2011

Keynote Speaker: Introduction by Ashley Meehan

Keynote Address: Professor Monica Whitty

*Computer mediated Communication: an Analysis of Online Dating*

### PRESENTATIONS

Sarah Stevenson

Development of a help-seeking model

Maija Gerlander and Pekka Isotalus

Understanding the issue of evaluation in pharmacist-client interaction

Shelley J. Bobb

A study of healthcare teams and causes of conflict: identifying and training teams for better outcomes

Kate Hoffman

Conversations between nurses and patients with aphasia: how to stay out of trouble

Deborah R. Bassett

“Our culture is medicine”: Perspectives of native healers on post-trauma recovery among American Indian and Alaska Native patients

Ira Virtanen and Pekka Isotalus

“You need a place to get quiet”. Meaningful contexts for men’s supportive communication

Mary Power and Des Power

What other people think: seeking affirmation about decisions and obtaining advice from strangers

Elizabeth Craig

Communicating decisions to remain childfree: Examining post-disclosure relational change between childfree individuals and friends or family

Imme Baumüller

I know but I won’t tell...A theoretical approach on consequences and benefits of staging oneself as secret bearer in situations of social interaction

Erina L. MacGeorge

Advice message features, perceptions and outcomes in interactions with friends

Loredana Ivan

The relationship between interpersonal competence and individuals' thinking style. When type of information processing really matters

Anne Laajalahti and Pipsa Purhonen

Dialectical tensions and interpersonal communication competence in boundary spanning work

Ashley Meehan

The role of communication in managing organisational uncertainty

Erika Darics

“Cool, no immediate response needed...” Chronemic cues in work-related instant messaging

Charis Rice, Ian Somerville and John Wilson

Relationships and interpersonal communication between government communicators and journalists in Northern Ireland

Peter Bull and Pam Wells

Adversarial discourse in Prime Minister's Questions

Suryani Awang, Marlyna Maros and Noraini Ibrahim

The use of communication strategies among candidates in university admission interviews

Ilka Lokies and Marc Ziegele

No place for discussion? A content analysis of user comments on mass media websites

Filipa Jorge & Maira Joao Antunes

The video and self-presentation in on-line communication platforms

Luisa Magalhães and Jean-Pierre Rossie

Rural non-Western children as active receivers of TV contents: analysis of play through ethnographic observation and communication theories

Radoslaw Aksamit

Information softening in media and receivers' rejection of the broadcasts.

Vilja Laaksonen

Peer interaction skills of children

Jens Koed Madsen

Why are audiences more vigilant if persuasion is overt?

Catrin Rhys

What went wrong in “Parky” vs. Ryan? Contested roles in the emergence of disalignment

Li-Fen Wang

Self-representation of Vietnamese female spouses in bilingual Taiwanese families

Ami Sato

Building rapport in the Japanese high school class – a longitudinal study of teacher talk and classroom interaction

Anna Kuitunen and Pekka Isotalus

Can interpersonal communication be public performance? Communication in Big Brother house from the point of view of contestants

Jose Gabriel Andrade

Media, migrations and cultural relationships

Sanna Ala-Kortesmaa and Pekka Isotalus

Listening in legal communication relations

Teija Waaramaa

Listeners' interpretations of emotionally styled vocal expressions

Carmen García

Gender similarities/differences in the communication patterns of Peruvian Spanish speakers when expressing gratitude

Jennifer Cole

Is gossip good for you? A potential link between gossiping behaviour and wellbeing

Pekka Isotalus

Professional communication skills of politicians

John Wilson and Karyn Stapleton

Constructing parliamentary discourse: the Shadow debates of the Northern Ireland Assembly

Hardeep Anant

An exploratory study of interpersonal communication within selected organisations

Jill Hendron

The secondary traumatisation experience of Irish clergy and its relationship with Emotional Intelligence

Justyna Szostek

Witness interrogation as an act of interpersonal communication

Symposium: *Effective communication in the aftermath of a terrorist attack: findings from a pan-European study*

Owen Hargie: Crisis communication following a terrorist attack: issues and perspectives

Mairead McCoy: The role of communication in the aftermath of terrorist attacks: perspectives from Northern Ireland

Pauline Irving: Comparing terrorist crisis communication across countries and cultures:  
themes from across twenty six case studies

Sharon Mallon: Hoping for the best, planning for the worst: the Safe-Comms Terrorism  
Crisis Communication Manual

Conference Conclusion: Dr Pauline Irving

ICSI Section Address: Professor Pekka Isotalus

## **POSTER PRESENTATIONS**

- |  |   |
|--|---|
| Radoslaw Aksamit                           | Human sexuality in the youth press in Poland  |
| Florencia Alam &<br>Celia Renata Rosemberg | Fictional accounts interactively produced by dyads of children of the same age and of different ages. A study with children from urban marginalised populations from Argentina      |
| Tom Janisse                                | Explanation to understanding: practices of the highest performing physicians by “art of medicine” patient survey  |
| Maureen C. LaPerrière                      | Man up! The irony of the new media male model   |
| Johanna Makela &<br>Pekka Isotalus         | Women politicians in the Finnish papers – almost invisible leaders?   |
| Kirsi-Marja<br>Toivanen-Sevrjukova         | Making meaning of work based identity construction in multicultural organisations   |
| N. Yuji Suzuki &<br>Tsukasa Yamanaka       | Language and Social Interaction: The case of a project-based English program in the College of Life Sciences and Pharmaceutical College of Ritsumeikan University at Biwako-Kusatsu |